



## THE AHCA/NCAL NATIONAL QUALITY AWARDS

# Inspiring Excellence and Improving Lives in Long Term Care

Long term care providers nationwide are improving lives daily through the American Health Care Association/National Center for Assisted Living (AHCA/NCAL) National Quality Award Program. The program is based on the Baldrige Criteria for Performance Excellence, nationally recognized criteria that lead to performance excellence in the areas of leadership, strategic planning, workforce, customers, operations, and knowledge management.

Participants move through progressive award levels—Bronze, Silver, and Gold, each requiring a more detailed demonstration of superior performance.

This summer, AHCA/NCAL announced the names of nearly 500 long term care organizations that have been recognized with a 2023 National Quality Award—399 Bronze awards in 47 states, 72 Silver awards in 27 states, and an elite two Gold awards.

## 2023 GOLD

### EXCELLENCE IN QUALITY AWARD

Organizations demonstrate a culture of continuous quality improvement and include routine comprehensive assessments of key performance metrics. Members at this level are among the best providers in the nation.

The honorees are:

#### **Aspen Park of Cascadia, Cascadia Healthcare**

MOSCOW, IDAHO

70-bed skilled nursing care and rehabilitation center.

#### **Lewiston Transitional Care of Cascadia, Cascadia Healthcare**

LEWISTON, IDAHO

96-bed skilled nursing care and rehabilitation center.

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## 2023 SILVER

### ACHIEVEMENT IN QUALITY AWARD

Organizations create a systematic approach for all aspects of their operations by evaluating and improving processes using a performance improvement system. Silver and gold awarded organizations have better quality metrics, surveys, and staffing satisfaction than the rest of the nation.

#### Alaska

Denali Center

#### Alabama

Alberville NH  
Barfield Health Care

#### Arizona

Friendship Village of Tempe

#### Connecticut

Village Green of Bristol

#### Florida

Avante at Mount Dora  
Clermont Health & Rehabilitation  
Center  
DeBary Manor  
Gulf Coast Medical Center SNU  
Lakeside Oaks Care Center  
Living Center of Safety Harbor  
The Lodge at Cypress Cove

#### Georgia

Appling Nursing and Rehabilitation  
Pavilion  
Brown Health and Rehabilitation  
Church Home Rehabilitation and  
Healthcare  
Joe-Anne Burgin Health &  
Rehabilitation  
Magnolia Manor of Macon  
PruittHealth-Covington  
Twin Oaks Convalescent Center

#### Hawaii

Hale Ho'ola Hamakua

#### Idaho

Developmental Options

#### Illinois

Heritage Woods of Freeport  
Heritage Woods of Minooka  
Heritage Woods of Ottawa  
Valley Hi Nursing and Rehab

#### Indiana

Adams Heritage  
Brickyard Healthcare - Knox  
Monticello Healthcare  
Springs Valley Meadows

#### Iowa

LaPorte City Specialty Care  
West Ridge Care Center

#### Kansas

Avita Senior Living at Rolling Hills

#### Louisiana

Ochsner Skilled Nursing Facility

#### Massachusetts

Alliance Health at Baldwinville  
Alliance Health at Braintree  
Alliance Health at Marie Esther  
Alliance Health at Marina Bay  
Alliance Health at West Acres  
Hathorne Hill

#### Michigan

Hoyt Nursing and Rehab Centre  
Oakpointe Senior Care and Rehab  
Center

#### Minnesota

Good Samaritan Society –  
Woodland

#### Missouri

Butterfield Residential Care Center  
Citizens Memorial Healthcare  
Facility

#### Montana

Libby Care Center of Cascadia

#### North Dakota

Bethany on University Skilled Care  
Bethany Retirement Living on 42nd

#### Nebraska

Brookestone View  
Heritage Estates  
South Haven Living Center  
Yankee Hill Village

#### New Hampshire

Oceanside Center

#### New York

Massena Rehabilitation and Nursing  
Center  
NYS Veterans Home at Oxford  
Plattsburgh Rehabilitation &  
Nursing Center

#### South Carolina

NHC HealthCare - Greenville

#### Tennessee

Claiborne Health and Rehabilitation  
Center  
NHC HealthCare at Dickson  
NHC Place at The Trace  
West Meade Place

#### Virginia

Birmingham Green  
Heritage Hall of Tazewell  
The District Home

#### Wisconsin

Columbus Health & Rehab  
Cornell Health Services  
Soldiers Grove Health Services  
The Bay at Eastview Health and  
Rehabilitation Center  
The Bay at Suring Health and  
Rehabilitation Center

#### West Virginia

Cabell Health Care Center  
Cameron Nursing and  
Rehabilitation Center  
Lincoln Nursing & Rehabilitation  
Center  
Willows Center

Silver awards are available to previous Bronze earners that markedly placed their earlier established vision statements into common practice.

# THE AHCA/NCAL NATIONAL QUALITY AWARDS

## 2023 BRONZE

### COMMITMENT TO QUALITY AWARD

Organizations identify and demonstrate a performance improvement system, considering important factors such as the organization's mission, vision, and success metrics.

#### Alabama

Arabella Health & Wellness of Phenix City  
Arabella Health & Wellness of Russellville  
Talladega HCC

#### Alaska

Cordova Community Medical Center

#### Arizona

Arroyo Gardens Assisted Living

#### Arkansas

Good Samaritan Society Hot Springs Village

Good Samaritan Society of Mountain Home

#### California

Broadway HC Center  
Glendale Healthcare Center  
Meadowood Health and Rehabilitation Center  
Merced Behavioral Center  
Merced Nursing & Rehab Center  
Mission Valley Post Acute  
Modesto Post Acute Center  
Valley Palms Care Center  
Veterans Home of CA – Barstow  
Watsonville Nursing Center  
Windsor The Ridge Rehab Center

#### Colorado

The Village Care and Rehabilitation Center

#### Connecticut

Ledgecrest Health Care Center  
Parkway Pavilion Health and Rehabilitation Center  
Pilgrim Manor

#### Florida

Baya Pointe Nursing & Rehab Center  
Blue Palms Health and Rehabilitation Center of Deland  
Coastal Health and Rehabilitation Center  
Coquina Center

Edward J. Healey Rehab & Nursing Center  
Flagler Health and Rehabilitation Center  
Good Samaritan Society – Daytona  
Highlands Lake Center  
Lake Mary Health & Rehabilitation Center  
North Port Rehabilitation and Nursing Center  
Osprey Point Nursing  
Perry Oaks Health Care  
PruittHealth – Panama City  
Regents Park of Jacksonville  
Regents Park of Winter Park  
Sea Breeze Rehab and Nursing Center



Laguna Rainbow Elderly Care Center, New Mexico

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St. Amaro Post – Acute and Rehabilitation

## Georgia

Advanced Health and Rehab of Twiggs County

Bryan County Health & Rehab Fayetteville Center for Nursing & Healing

Heritage Inn Health and Rehabilitation

Lillian G. Carter Health & Rehab Center

Madison Health & Rehab Center McRae Manor

Muscogee Manor & Rehabilitation Center

Orchard View Rehab and Skilled Nursing Center

PruittHealth – Seaside

PruittHealth – Shepherd Hills

PruittHealth – Spring Valley

Quiet Oaks Health Care

Ridgecrest Rehab and Skilled Nursing Center

Roberta Nursing & Rehab Mission Health

Summers Retirement DBA The Lodge

Twin View Health & Rehab

Westbury Center of Jackson for Nursing and Healing

Wynfield Park Health and Rehabilitation

## Hawaii

Islands Skilled Nursing & Rehabilitation

## Idaho

Clearwater of Cascadia

Franklin County Transitional Care

Good Sam Soc – Moscow Village

## Illinois

Bowman Estates of Danville

Heritage Woods of Batavia

Heritage Woods of DeKalb

Heritage Woods of Flora

Heritage Woods of Huntley

Heritage Woods of Manteno

Heritage Woods of Moline

Heritage Woods of Plainfield

Heritage Woods of Yorkville

John Evans SLC

Montclare Supportive Living Community

## Indiana

Amber Manor Care Center

Avalon Springs Health Campus

Belvedere Senior Housing

Bethany Pointe Health Campus

Brickyard Healthcare – Brentwood

Brickyard Healthcare – Merrillville

Brickyard Healthcare – Petersburg

Brickyard Healthcare – Woodlands

Canterbury Nursing and

Rehabilitation

Cobblestone Crossings Health

Campus

Creasy Springs Health Campus

Creekside Village

Cumberland Pointe Health Campus

East Lake Nursing & Rehab Center

Elkhart Meadows

Evergreen Village at Bloomington

Forest Park Health Campus

Harrison's Crossing Health Campus

Hearthstone Health Campus

Hickory Creek at Connersville

Hickory Creek at Winamac

Morrison Woods Health Campus

North River Health Campus

Oakwood Health Campus

Orchard Pointe Health Campus

Paddock Springs

Prairie Village Nursing & Rehab Center

Richland Bean Blossom Health Care Center

RidgeWood Health Campus

River Pointe Health Campus

River Terrace Health Campus

Rosebud Village

Rosewalk Village of Lafayette

Scenic Hills Care Center

Silver Birch of Evansville

Silver Birch of Hammond

Silver Birch of Michigan City

Silver Birch of Mishawaka

Silver Birch of Terre Haute

Silver Oaks Health Campus

Springhurst Health Campus

St. Charles Health Campus

St. Elizabeth Health Care Center

Stonebridge Health Campus

Stonecroft Health Campus

The Springs of Mooresville

The Springs of Richmond

The Villages at Historic Silvercrest

The Villages at Oak Ridge

Vivera Senior Living of Columbus

Waterford Crossing

Wellbrooke of Avon

Wellbrooke of South Bend

White Oak Health Campus

Willowdale Village

## Iowa

Bedford Specialty Care

Belle Plaine Specialty Care

Crestview Specialty Care

Good Samaritan Society – Le Mars

Lutheran Living

Montezuma Specialty Care

Northcrest Speciality Care

Sibley Specialty Care

Stirlingshire of Coralville

Westview Acres

## Kansas

Family Health & Rehabilitation Center

Legacy at Salina

Ross Hall

Tanglewood Nursing & Rehabilitation

## Kentucky

Cedar Ridge Health Campus

Coldspring of Campbell County

Forest Springs Health Campus

Good Shepherd Health & Rehab

Highlandspring of Fort Thomas

Park Terrace Health Campus

Shady Lawn Nursing and

Rehabilitation Center

The Springs At Stony Brook

The Willows at Hamburg

The Willows At Harrodsburg

Tri-Cities Nursing & Rehab Center

Villaspring of Erlanger

West Port Place Health Campus

## Louisiana

Autumn Leaves Nursing &

Rehabilitation Center, LLC

Camelot Of Broussard

Chateau Terrebonne Health Care

Forest Haven Nursing &

Rehabilitation Center, LLC

Jo Ellen Smith Living Center

River Oaks Nursing & Rehab Center

Zachary Manor Nursing &

Rehabilitation Center, LLC

## Maine

St. Andre Health Care

## Maryland

Hammonds Lane Center

J B Parsons Assisted Living

Salisbury Center

Waldorf Center

## Massachusetts

Heritage Hall South

Hunt Skilled Nursing and

Rehabilitation Center

Westfield Center

Williamstown Commons Nursing &

Rehab Center

## Michigan

Fairlane Senior Care and Rehab Center

Fountain View of Monroe

Hazel I Findlay Country Manor

Jackson County Medical Care

Facility

Oaks at Byron Center

Regency at Chene

South Lyon Senior Care & Rehab

Center

The Oaks at Belmont

**Bronze recipients are able to describe their vision and mission and outline plans to improve processes within their communities.**

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**Jackson County Medical Care Facility, Michigan**

The Oaks at Woodfield  
Valley View Care Center  
WellBridge of Brighton  
WellBridge of Romeo  
Willows at Okemos

## Minnesota

Ecumen Lakeview Commons  
Heritage Pointe Senior Living  
North Ridge Health and Rehab  
Poplar Creek Estates  
Seasons Healthcare of Trimont  
Serenity Village, Avon  
The Estates At Rush City  
The Lodge of Winthrop  
The Residence At North Ridge

## Mississippi

Bedford Alzheimer's Care Center  
Bedford Care Center of Hattiesburg  
Bedford Care Center of Picayune  
Great Oaks Rehabilitation & Healthcare  
Louisville Healthcare, LLC  
Pine View Health and Rehab

## Missouri

Brooke Haven Healthcare  
Community Springs Healthcare Facility  
Lake Stockton Healthcare Facility  
NHC HealthCare Maryland Heights  
NHC Healthcare, Desloge  
NHC Healthcare, Kennett  
The Villages of Jackson Creek

## Nebraska

Brookestone Acres  
Brookestone Gardens  
Colonial Manor of Randolph/  
Colonial Estates  
Hillcrest Firethorn  
Rose Lane Home  
Sumner Place  
The Lexington Assisted Living Center

## Nevada

Pahrump Health & Rehabilitation Center

## New Hampshire

Cedarcrest Center  
Elm Wood Center  
Exeter Center  
Hackett Hill Healthcare Center  
Inn at Fairview  
Laconia Rehabilitation Center  
Langdon Place of Exeter  
Langdon Place of Keene  
Langdon Place of Nashua  
Laurel Place

## New Jersey

Arbor Glen Care & Rehabilitation Center  
AristaCare @ Norwood Terrace  
Holly Manor NH  
Maple Glen Center  
Millville Center  
Terraces At Seacrest Village  
The Jewish Home for Rehabilitation and Nursing  
Troy Hills Nsg & CC

## New Mexico

BeeHive Homes Volcano Cliffs

Canyon Transitional Rehab Center  
Laguna Rainbow Elderly Care Center  
Las Palomas Center  
Northgate Unit - Lakeview  
Christian Home

## New York

Cortlandt Healthcare  
Hillside Manor Rehab & ECC  
Parker Jewish Institute for Healthcare & Rehab  
Salem Hills Rehabilitation & Nursing Center  
St. James Rehabilitation & Healthcare Center  
The Enclave at Rye Rehab & Nursing Center  
The Grand Pavilion for Rehab and Nursing at Rockville Center  
Willow Gardens  
Willow Towers Assisted Living

## North Carolina

Autumn Care of Fayetteville  
Autumn Care of Marion

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Autumn Care of Marshville  
Autumn Care of Waynesville  
Bermuda Commons/Davie County  
Chowan River Nursing & Rehab Center  
Compass Healthcare and Rehab – Guilford  
Compass Healthcare and Rehab – Rowan  
Currituck Health & Rehab Center  
Emerald Health & Rehab Center  
Heartland Living & Rehab Center at MHCMH  
Magnolia Lane Nursing & Rehab Center  
Northampton Nursing & Rehab Center  
PruittHealth – Elkin  
Smithfield Manor Inc

## North Dakota

Bethany Towers  
Dakota Alpha  
Eventide Fargo  
Eventide Jamestown  
Good Samaritan Society – Fargo  
Marian Manor HealthCare Center  
Richardton Health Center  
Sanford Health Hillsboro Care Center  
SMP Health – St. Catherine North  
SMP Health – St. Catherine South  
St Luke's Home  
St. Gerard's Community of Care  
Strasburg Care Center  
Trinity Homes

## Ohio

Altercare of Somerset  
Astoria Health & Rehab Center  
Briar Hill Health Campus  
Cypress Pointe Health Campus  
Dayspring of Miami Valley  
Forest Glen Health Campus  
Generations Senior Living Berea  
Generations Senior Living Strongsville  
Genoa Retirement Village  
Good Samaritan Society – Arlington  
Heritagespring of West Chester  
Hillspring Health Care and Rehabilitation Center  
Homestead II

Lakes of Monclova Health Campus  
Meadows of Delphos  
Meadows of Ottawa  
Oaks of Brecksville  
Sanctuary Wadsworth  
Shawneespring of Harrison  
Springview Manor  
Sycamorespring  
Triple Creek Retirement Community  
Valley View Healthcare Center  
Violet Springs Health Campus  
Wadsworth Pointe  
Willows at Willard  
Wooded Glen  
Woodlands Health & Rehab Center

## Oklahoma

Elk Crossing - Duncan  
Holiday Heights Healthcare Center  
Magnolia Creek Skilled Nursing & Therapy  
Meadowlakes Retirement Village  
Montereau  
MonteVista Rehabilitation and Skilled Care  
St. Ann's Skilled Nursing & Therapy  
The Ambassador Skilled Nursing & Therapy  
The Fairmont Skilled Nursing & Therapy  
Victorian Estates

## Oregon

Avamere Rehabilitation of Lebanon  
Fairlawn Health and Rehab of Cascadia  
Holly Residential Care Center  
Regency Florence  
Regency Woodland  
Stafford Assisted Living

## Pennsylvania

Ambler Extended Care Center  
Artis Senior Living of South Hills  
Elkins Crest Health & Rehab Center  
Gettysburg Center  
Harrison House Chester County  
Hillcrest Center  
Monumental Post Acute  
Pennsburg Center  
Spruce Manor Nursing & Rehab

## Rhode Island

Warren Skilled Nursing & Rehab Center

## South Carolina

Brushy Creek Post Acute  
PruittHealth-Blythewood

## South Dakota

Avantara Arrowhead  
Avantara Saint Cloud  
Good Samaritan Society – Hearthstone Assisted Living  
Good Samaritan Society – Canton  
Good Samaritan Society – Echo Ridge  
Good Samaritan Society – Prairie Creek Assisted Living  
Good Samaritan Society – St Martin Village  
Good Samaritan Society – Tyndall Orchard Hills  
Prairie View Healthcare Community

## Tennessee

AdamsPlace  
Four Oaks Health Care Center  
Holston Health and Rehabilitation Center  
Lakebridge, A Waters Community  
Lebanon Center for Rehabilitation and Healing  
NHC Healthcare at Farragut  
NHC HealthCare at Ft. Sanders  
NHC HealthCare at Johnson City  
NHC HealthCare at Oak Ridge  
NHC HealthCare at Sequatchie  
NHC HealthCare Athens  
NHC HealthCare Kingsport  
NHC HealthCare, Chattanooga  
NHC HealthCare, Cookeville  
NHC Healthcare, Lawrenceburg  
The Bay at Dyersburg Health and Rehabilitation Center  
The Health Center at Richland Place  
The Meadows Nursing Home  
The Waters of Bristol

## Texas

Brookdale Westlake Hills  
Cimarron Place Health & Rehabilitation Center

Grapevine Medical Lodge  
Holland Lake Rehabilitation and Wellness  
Las Alturas Nursing & Transitional Care  
Nexus Neurorecovery Center New Genesis  
Permian Residential Care Center

## Utah

Millard Care & Rehab  
Sandstone Richfield

## Virginia

Heatherwood Retirement Community  
Heritage Hall of Blackstone  
Liberty Ridge Health & Rehab  
NHC Healthcare, Bristol  
Riverside Lifelong Health & Rehabilitation Smithfield Sanders  
Skyline Nursing & Rehab Center  
The Barrington at Hioaks  
Westwood Center

## Washington

Park Rose Care Center  
Willow Springs Care and Rehabilitation

## West Virginia

Dunbar Center  
Hillcrest Health Care Center  
Logan Center  
Parkersburg Care Center  
Pierpont Center  
Pocahontas Center  
Thermopolis Rehab & Wellness  
White Sulphur Springs Center

## Wisconsin

Alden Meadow Park  
Dimensions Living Appleton  
Dimensions Living Green Bay  
Homestead Health Services  
Hope Health & Rehab Center  
Lake Country Health Services  
Lancaster Health Services  
Marshfield Health Services  
Mineral Point Health Services  
Oak Ridge Care Center  
Willowcrest Health Services